



Supplier Terms and Conditions

Version 1.0

Contents

1	Definitions and interpretation	1
2	Application of these conditions.....	4
3	Price	4
4	Payment	4
5	Cancellation.....	5
6	Delivery and performance	5
7	Acceptance, rejection and inspection	6
8	Title and risk	7
9	Warranty.....	7
10	Anti-bribery	9
11	Anti-tax evasion facilitation.....	9
12	Indemnity and insurance	11
13	Limitation of liability	12
14	Intellectual property rights	13
16	Confidentiality and announcements	13
17	Processing of personal data.....	14
18	Force majeure	14
19	Termination	14
20	Notices	15
21	Cumulative remedies	16
22	Time	16
23	Further assurance	16
24	Entire agreement.....	16
25	Variation	16
26	Assignment.....	17
27	Set off	17
28	No partnership or agency.....	17

29	Equitable relief.....	17
30	Severance	17
31	Waiver	17
32	Compliance with law	18
33	Conflicts within contract	18
34	Costs and expenses.....	18
35	Third party rights	18
36	Governing law	18
37	Jurisdiction	18

1 Definitions and interpretation

1.1 In these Conditions the following definitions apply:

Acceptance Conditions	has the meaning given in clause 7.2;
Affiliate	means any entity that directly or indirectly Controls, is Controlled by or is under common Control with, another entity;
Applicable Law	means all applicable laws, legislation, statutory instruments, regulations and governmental guidance having binding force whether local or national or international in any relevant jurisdiction;
Bribery Laws	means the Bribery Act 2010 and all Applicable Laws in connection with bribery or anti-corruption;
Business Day	means a day other than a Saturday, Sunday or bank or public holiday;
Conditions	means Norco's terms and conditions of purchase set out in this document;
Confidential Information	means any commercial, financial or technical information, information relating to the Deliverables, plans, Intellectual Property Rights, know-how or trade secrets which is obviously confidential in nature or has been identified as confidential, or which is developed by Norco in performing its obligations under, or otherwise pursuant to the Contract;
Contract	means the agreement between the Supplier and Norco for the sale and purchase of the Deliverables incorporating these Conditions and the Order, and including all its schedules, attachments, annexures and statements of work;
Control	has the meaning given to it in section 1124 of the Corporation Tax Act 2010 and Controls, Controlled and under common Control shall be construed accordingly;
Controller	shall have the meaning given in applicable Data Protection Laws from time to time;
Data Protection Laws	means all Applicable Law relating to the processing, privacy and/or use of Personal Data, as applicable to either party or the Deliverables, including: <ul style="list-style-type: none">(a) the GDPR;(b) the Data Protection Act 2018;(c) any laws which implement any such laws; and(d) any laws that replace, extend, re-enact, consolidate or amend any of the foregoing.
Deliverables	means the Goods or Services or both as the case may be as detailed in the Order;

Documentation	means any descriptions, instructions, manuals, literature, technical details or other related materials supplied in connection with the Deliverables;
Force Majeure	means an event or sequence of events beyond any party's reasonable control (after exercise of reasonable care to put in place robust back-up and disaster recovery arrangements) preventing or delaying it from performing its obligations under the Contract including (but not limited to) an act of God, fire, flood, lightning, earthquake or other natural disaster; war, riot or civil unrest; pandemic or epidemic, interruption or failure of supplies of power, fuel, water, transport, equipment or telecommunications service; or material required for performance of the Contract; strike, lockout or boycott or other industrial action except strikes or other industrial disputes involving the Supplier's or its suppliers' workforce;
GDPR	means the General Data Protection Regulation, Regulation (EU) 2016/679, as it forms part of domestic law in the United Kingdom by virtue of section 3 of the European Union (Withdrawal) Act 2018 (including as further amended or modified by the laws of the United Kingdom or of a part of the United Kingdom from time to time);
Goods	means the goods and related accessories, spare parts and Documentation and other physical material set out in the Order or understood by the parties to be included in the Goods and to be supplied by the Supplier to Norco in accordance with the Contract;
Intellectual Property Rights	<p>means copyright, patents, know-how, trade secrets, trade marks, trade names, design rights, rights in get-up, rights in goodwill, rights in software, rights in Confidential Information, rights to invention, rights to sue for passing off, domain names and all other intellectual property rights and similar rights and, in each case:</p> <ul style="list-style-type: none">(a) whether registered or not(b) including any applications to protect or register such rights(c) including all renewals and extensions of such rights or applications(d) whether vested, contingent or future(e) to which the relevant party is or may be entitled, and(f) in whichever part of the world existing;
International Organisation	shall have the meaning given in the applicable Data Protection Laws from time to time;
IPR Claim	has the meaning given in clause 12.1;
Norco	Norco Limited a company incorporated in England and Wales and under company number 02084778 and having its registered office at c/o Ellis Jones Solicitors, 302 Charminster Road, Bournemouth, BH8 9RU;

Location	means the address or addresses for delivery of the Goods and performance of the Services as set out in the Order or such other address or addresses as notified by Norco to the Supplier;
Order	means Norco's order for the Deliverables;
Price	has the meaning given in clause 3.1;
Services	means the services set out in the Order and to be supplied by the Supplier to Norco in accordance with the Contract;
Specification	means the description or Documentation provided for the Deliverables set out or referred to in the Contract; and
Supplier	means the named party in the Contract who has agreed to sell the Deliverables to Norco and whose details are set out in the Order;
Supplier Personnel	means all employees, officers, staff, other workers, agents and consultants of the Supplier, its Affiliates and any of their sub-contractors who are engaged in the performance of the Services from time to time; and
VAT	means value added tax under the Value Added Taxes Act 1994 or any other similar sale or fiscal tax applying to the sale of the Deliverables.

1.2 In these Conditions, unless the context otherwise requires:

- 1.2.1 a reference to the Contract includes these Conditions, the Order, and their respective schedules, appendices and annexes (if any);
- 1.2.2 any clause, schedule or other headings in these Conditions are included for convenience only and shall have no effect on the interpretation of these Conditions;
- 1.2.3 a reference to a 'party' means either the Supplier or Norco and includes that party's personal representatives, successors and permitted assigns;
- 1.2.4 a reference to a 'person' includes a natural person, corporate or unincorporated body (in each case whether or not having separate legal personality) and that person's personal representatives, successors and permitted assigns;
- 1.2.5 words in the singular include the plural and vice versa;
- 1.2.6 any words that follow 'include', 'includes', 'including', 'in particular' or any similar words and expressions shall be construed as illustrative only and shall not limit the sense of any word, phrase, term, definition or description preceding those words;
- 1.2.7 a reference to 'writing' or 'written' includes any method of reproducing words in a legible and non-transitory form.
- 1.2.8 a reference to legislation is a reference to that legislation and sub-ordinate legislation as in force at the date of the Contract and as amended, extended, re-enacted or consolidated from time to time.
- 1.2.9 a reference to any English action, remedy, method of judicial proceeding, court, official, legal document, legal status, legal doctrine, legal concept or thing shall, in respect of any jurisdiction

other than England, be deemed to include a reference to that which most nearly approximates to the English equivalent in that jurisdiction.

2 Application of these conditions

- 2.1 These Conditions apply to and form part of the Contract between the Supplier and Norco. They supersede any previously issued terms and conditions of purchase or supply.
- 2.2 No terms or conditions endorsed on, delivered with, or contained in the Supplier's quotation, sales conditions, confirmation of order, specification or other document shall form part of the Contract except to the extent that Norco otherwise agrees in writing.
- 2.3 No variation of these Conditions or to an Order or to the Contract, shall be binding unless expressly agreed in writing and executed by a duly authorised signatory on behalf of each of Norco and the Supplier respectively.
- 2.4 Each Order by Norco to the Supplier shall be an offer to purchase Deliverables subject to the Contract including these Conditions.
- 2.5 An Order may be withdrawn or amended by Norco at any time before acceptance by the Supplier. If the Supplier is unable to accept an Order, it shall notify Norco in writing promptly.
- 2.6 Acceptance of an Order by the Supplier shall occur when it is expressly accepted by the Supplier or by any other conduct of the Supplier which Norco reasonably considers is consistent with acceptance of the Order.

3 Price

- 3.1 The price for the Deliverables shall be as set out in the Order or where no such provision is set out, shall be calculated in accordance with the Supplier's scale of charges as advised by the Supplier and received and acknowledged by Norco before the date the Order is placed (**Price**). No increase in the Price may be made by the Supplier after the Order is placed by Norco.
- 3.2 All Prices are fixed and the Price includes packaging, delivery, unloading, unpacking, shipping, carriage, insurance and all other charges or taxes related to the Goods and Services.

4 Payment

- 4.1 The Supplier shall invoice Norco for: (a) the Goods on or after the completion of delivery of the Goods or, if later, Norco's acceptance of the Goods, (b) Services on or after the completion of performance of the Services or, if later, the completion of the Acceptance Conditions.
- 4.2 Norco shall pay each validly submitted and undisputed invoice of the Supplier within 30 days following the end of the calendar month of receipt.
- 4.3 Without prejudice to any other remedy, Norco shall be entitled to set-off under the Contract any liability which it has or any sums which it owes to the Supplier in accordance with clause 27.1.
- 4.4 Time of payment is not of the essence. Where sums due under the Contract are not paid in full by the due date, to compensate the Supplier for all loss from Norco's breach, Norco shall pay on the sum overdue interest (before and after judgment) on a daily basis until payment in full at the rate of 4 per cent per annum above the Official Bank Rate from time to time of the Bank of England. The Supplier acknowledges that this is a substantial remedy for the purposes of the Late Payment of Commercial Debts (Interest) Act 1998.

4.5 VAT shall be charged by the Supplier and paid by Norco at the applicable rate at the time the invoice was issued.

5 Cancellation

5.1 Norco shall have the right to cancel the Order for the Deliverables or for any part of the Deliverables which have not yet been, in the case of Goods, delivered and in the case of Services, performed for, Norco.

5.2 In relation to any Order cancelled or part-cancelled under clause 5.1, on receipt of validly issued and properly documented evidence, Norco shall pay for:

5.2.1 in respect of any Goods, that part of the price which relates to the Goods which at the time of cancellation have been delivered to or manufactured and ready for delivery to Norco; and

5.2.2 in respect of any Goods, the costs of materials which the Supplier has purchased to fulfil the Order for the Goods which cannot be used for other orders or be returned to the Supplier's supplier of those materials for a refund; and

5.2.3 in respect of any Services, that part of the Price that relates to the Services which, at the time of cancellation have been paid for or contractually committed by the Supplier and cannot be cancelled.

5.3 To the maximum extent possible, the Supplier shall mitigate all costs relating to the Order immediately upon receipt of cancellation under this clause 5.

6 Delivery and performance

6.1 The Goods shall be delivered by the Supplier, or its nominated carrier, to the Location on the date(s) specified in the Order.

6.2 The Goods shall be deemed delivered on completion of unloading only of the Goods at the Location by the Supplier or its nominated carrier (as the case may be).

6.3 The Services shall be performed by the Supplier at the Location on the date(s) specified in the Order.

6.4 The Services shall be deemed performed on confirmation of completion of the Acceptance Conditions by Norco in writing.

6.5 The Goods shall not be delivered and the Services shall not be performed in instalments unless otherwise agreed in writing by Norco.

6.6 Each delivery of Goods or performance of the Services shall be accompanied by a delivery note stating:

6.6.1 the date of the Order;

6.6.2 the relevant Customer and Supplier details;

6.6.3 if Goods, the product numbers and type and quantity of Goods in the delivery;

6.6.4 if Services, the category, type and quantity of Services performed;

6.6.5 any special instructions, handling and other requests;

- 6.6.6 in the case of Services, details of the Supplier Personnel performing the Services;
 - 6.6.7 in the case of Goods, whether any packaging material is to be returned, in which case Norco shall, after the Goods are unpacked, make them available for collection by the Supplier at the Supplier's expense for a period not exceeding 1 month; and
 - 6.6.8 any additional information requested by Norco as set out in the Order.
- 6.7 Time of delivery or performance (as the case may be) is of the essence. If the Supplier fails to deliver any of the Goods or perform any of the Services by the date specified in the Order, Norco shall (without prejudice to its other rights and remedies) be entitled at Norco's sole discretion:
- 6.7.1 to terminate the Contract in whole or in part;
 - 6.7.2 to purchase the same or similar Deliverables from another supplier;
 - 6.7.3 to refuse to accept the delivery or performance (as the case may be) of any more Deliverables under the Contract;
 - 6.7.4 to recover from the Supplier all costs and losses resulting to Norco from the failure in performance or delivery (as the case may be), including the amount by which the price payable by Norco to acquire those Deliverables from another supplier exceeds the price payable under the Contract and any loss of profit; and
 - 6.7.5 all or any of the foregoing.
- 6.8 All Deliverables shall comply with clause 9.
- 7 Acceptance, rejection and inspection**
- 7.1 Norco shall not have accepted, or be deemed to have accepted, the Deliverables until the Acceptance Conditions are fulfilled and Norco has notified confirmation of such to the Supplier in writing.
- 7.2 The **Acceptance Conditions** are that:
- 7.2.1 for Goods, the Goods and delivery note have been delivered to or at the Location;
 - 7.2.2 for Services, the Services have been performed at the Location; and
 - 7.2.3 if applicable, all pre-delivery and post-delivery acceptance tests and inspections have been completed to the satisfaction of Norco at its sole discretion acting reasonably;
 - 7.2.4 Norco has notified the Supplier in writing that the Deliverables have been delivered or performed (as the case may be) in full compliance with the Order and the Conditions of the Contract including this clause 7.
- 7.3 Norco shall be entitled to reject any Deliverables which are not in full compliance with the terms and conditions of the Contract. Any acceptance of defective, late or incomplete Deliverables or any payment made in respect thereof, shall not constitute a waiver of any of Norco's rights and remedies, including its right to reject.
- 7.4 If the Goods are rejected due to the volume of the Goods exceeding the tolerances (if any) specified in the Order, the Supplier shall promptly and at its own cost arrange for redelivery of the correct volume.

- 7.5 Any rejected Goods may be returned to the Supplier by Norco at the Supplier's cost and risk. The Supplier shall pay to Norco a reasonable charge for storing and returning any of the Goods over-delivered or rejected.
- 7.6 Norco may require pre-delivery and/or post-delivery acceptance tests to be performed or to be carried out, at Norco's option, either by Norco or the Supplier, and the results of the tests shall be made available to Norco.
- 7.7 Norco may inspect and test the Deliverables during performance or during manufacture or processing prior to despatch, and the Supplier shall provide Norco with access to and use of all facilities reasonably required.
- 7.8 Any inspection or testing of the Deliverables shall not be deemed to be acceptance of the Deliverables or a waiver of any of Norco's other rights and remedies, including its right to reject.
- 7.9 The rights of Norco in this clause 7 are without prejudice to Norco's other rights and remedies under the Contract including under clause 9.

8 Title and risk

8.1 Risk in the Goods shall pass to Norco on the later of:

8.1.1 delivery of the Goods to Norco as set out in clause 6; or

8.1.2 Norco's acceptance of the Goods as set out in clause 7.

The Supplier shall unload the Goods in accordance with Norco's directions and at the Supplier's risk.

8.2 Title to the Goods shall pass to Norco on the sooner of:

8.2.1 payment by Norco for the Goods under clause 4; or

8.2.2 delivery of the Goods to Norco under clause 6.

8.3 The passing of title shall not prejudice any other of Norco's rights and remedies, including its right to reject.

8.4 Neither the Supplier, or any other person, shall have a lien on, right of stoppage in transit or other rights in or to any Goods title to which have vested in Norco or any specifications or materials of Norco, and the Supplier shall ensure that relevant third parties accept the exclusion of such lien and rights.

8.5 The Supplier warrants and represents that it:

8.5.1 has at the time the Contract is made full, clear and unencumbered title to the Goods, and the full, clear and unencumbered right to sell and deliver them to Norco; and

8.5.2 shall hold such title and right to enable it to ensure that Norco shall acquire a valid, unqualified title to the Goods and shall enjoy quiet possession of them.

9 Warranty

9.1 The Supplier warrants and represents that it shall:

- 9.1.1 have all consents, licences and authorisations necessary to deliver and perform the Deliverables;
 - 9.1.2 ensure the Contract is executed by a duly authorised signatory on behalf of Supplier;
 - 9.1.3 provide high quality Documentation for the Deliverables;
 - 9.1.4 ensure compliance and fulfilment of its obligations in accordance with the Order and the Contract;
 - 9.1.5 observe, and ensure that the Supplier Personnel observe all health and safety rules and regulations and any other security requirements that apply at any of Norco's premises including the Location;
 - 9.1.6 ensure that the Supplier Personnel use reasonable skill and care in the delivery and performance of the Deliverables;
 - 9.1.7 keep Norco fully informed of all activities concerning the Deliverables and provide Norco with activity reports on request; and
 - 9.1.8 conduct such tests, including pre-delivery and post-delivery acceptance tests and inspections, in relation to the Deliverables prior to delivery or performance as Norco may require at its sole discretion acting reasonably.
- 9.2 The Supplier warrants and represents that the Deliverables shall for a period of 6 months from acceptance or for the period of time of the Supplier's own warranty whichever the greater (the **Warranty Period**):
- 9.2.1 conform in all material respects to any sample, and to the quality and description of the Specification;
 - 9.2.2 be free from defects in design, material and workmanship;
 - 9.2.3 comply with all Applicable Laws, standards and best industry practice;
 - 9.2.4 if Goods, be of satisfactory quality within the meaning of the Sale of Goods Act 1979;
 - 9.2.5 If Goods have a limited shelf life, such Goods must be have at least 80% of the specified shelf life remaining at the time of delivery;
 - 9.2.6 if Services, be supplied with reasonable care and skill within the meaning of the Supply of Goods and Services Act 1982, Part II, s 13;
 - 9.2.7 be fit for purpose and any purpose held out by the Supplier and as otherwise required to meet Norco's needs; and
 - 9.2.8 any media on which the results of the Services are supplied shall be free from defects in material and workmanship and of satisfactory quality within the meaning of the Sale of Goods Act 1979.
- 9.3 The Supplier agrees that the approval by Norco of any design or Specification provided by the Supplier shall not relieve the Supplier of any of its obligations under this clause 9.
- 9.4 The Supplier warrants that it understands Norco's business and needs.

- 9.5 Norco may reject any Deliverables that do not comply with clause 9.2 and the Supplier shall, at Norco's option, promptly remedy, repair, replace, correct, re-perform or refund the price of any such Deliverables provided that Norco serves a written notice on the Supplier within the Warranty Period that some or all of the Deliverables do not comply with clause 9.2.
- 9.6 The provisions of these Conditions shall apply to any Deliverables that are remedied, repaired, replaced, corrected or re-performed with effect from the date of the acceptance of the remedied, repaired, replaced, corrected or re-performed Deliverables.
- 9.7 Norco's rights under these Conditions are in addition to, and do not exclude or modify, the rights and conditions contained in the Supply of Goods and Services Act 1982, s 12 to 16 and the Sale of Goods Act 1979, s 13 to 15.
- 9.8 Norco shall be entitled to exercise its rights under clause 9 regardless of whether the Deliverables have been accepted under the Acceptance Conditions and notwithstanding that the Deliverables were not rejected following their initial inspection under clause 7.3.

10 Anti-bribery

- 10.1 For the purposes of this clause 10 the expressions '**adequate procedures**' and '**associated with**' shall be construed in accordance with the Bribery Act 2010 and legislation or guidance published under it.
- 10.2 Each party shall comply with applicable Bribery Laws including ensuring that it has in place adequate procedures to prevent bribery and use all reasonable endeavours to ensure that:
- 10.2.1 all of that party's personnel;
 - 10.2.2 all others associated with that party; and
 - 10.2.3 all of that party's subcontractors;
involved in performing the Contract so comply.
- 10.3 Without limitation to clause 10.2, neither party shall make or receive any bribe (as defined in the Bribery Act 2010) or other improper payment, or allow any such to be made or received on its behalf, either in the United Kingdom or elsewhere, and shall implement and maintain adequate procedures to ensure that such bribes or payments are not made or received directly or indirectly on its behalf.
- 10.4 The Supplier shall immediately notify Norco as soon as it becomes aware of a breach or possible breach by Norco of any of the requirements in this clause 10.
- 10.5 Any breach of this clause 10 by the Supplier shall be deemed a material breach of the Contract that is not remediable and shall entitle Norco to immediately terminate the Contract by notice under clause 19.1.1.

11 Anti-tax evasion facilitation

- 11.1 For the purposes of this clause 11:
- 11.1.1 the expressions '**associated with**', '**prevention procedures**', '**UK Tax Evasion Offence**' and '**Foreign Tax Evasion Offence**' shall be construed in accordance with Part 3 of the Criminal Finances Act 2017 (**CFA 2017**) and guidance published under it;

11.1.2 **Corporate Failure to Prevent Offence** means an offence under section 45 and/or section 46 of CFA 2017 and any other applicable United Kingdom laws, legislation, statutory instruments and regulations in relation to preventing the facilitation of tax evasion.

11.1.3 **Supplier Associated Persons** means all or any of the following:

- (a) persons associated with the Supplier (**Supplier's Associates**); and
- (b) persons associated with any of the Supplier's Associates;

in each case, involved in performing services for or on behalf of the Supplier in connection with the Services and the Contract.

11.2 The Supplier shall ensure that it and the Supplier Associated Persons shall not by any act or omission commit, or cause, facilitate or contribute to the commission by any person including Norco, of a:

11.2.1 Corporate Failure to Prevent Offence;

11.2.2 UK Tax Evasion Offence; or

11.2.3 Foreign Tax Evasion Offence

in connection with the performance of the Services and the Contract.

11.3 The Supplier shall not, and shall use all reasonable endeavours to ensure that Supplier Associated Persons shall not, solicit or engage with or take steps to solicit or engage with any person associated with Norco to facilitate the commission of a UK Tax Evasion Offence or a Foreign Tax Evasion Offence in connection with the performance of the Services and the Contract.

11.4 The Supplier shall and shall procure that Supplier Associated Persons shall, pay, in full and in a timely manner, all taxes due and payable relating to all monies, remuneration, profit and value received or payable by the Supplier or any Supplier Associated Persons in connection with the performance of the Services or with the Contract or otherwise.

11.5 Without prejudice to clause 11.2, the Supplier shall ensure that:

11.5.1 it and all relevant Supplier Associated Persons have in place such **prevention procedures** as it is reasonable in all the circumstances to expect the Supplier and such persons to have in place to prevent any breach of this clause 11;

11.5.2 Such policies and procedures shall include the following:

- (a) the procedures that each such person should follow if they are requested to facilitate a UK Tax Evasion Offence or a Foreign Tax Evasion Offence;
- (b) acceptable conduct in relation to engagement with customers, clients and Supplier Associated Persons;
- (c) risk assessments and due diligence procedures for identifying tax evasion facilitation risks in relation to customers and Supplier Associated Persons; and
- (d) the Supplier's procedures for taking action to inform the relevant enforcement bodies or regulatory authorities about requests to facilitate a UK Tax Evasion Offence or a Foreign Tax Evasion Offence

and the Supplier shall provide Norco on request with copies of these policies (and prompt notice of any material changes to the same from time to time);

11.5.3 maintain accurate and up to date records of:

- (a) any requests to facilitate any UK Tax Evasion Offence or any Foreign Tax Evasion Offence made to the Supplier or any Supplier Associated Persons in connection with the Services or with the Contract either in the United Kingdom or elsewhere;
- (b) any action taken by the Supplier to inform the relevant enforcement bodies or regulatory authorities that the Supplier or any Supplier Associated Person has been requested to facilitate a UK Tax Evasion Offence or a Foreign Tax Evasion Offence (except to the extent that the Supplier is prevented by law from doing so);
- (c) its compliance with its obligations under this clause 11 and all training and guidance provided to Supplier Associated Persons in respect of the obligations under this clause and applicable laws for the prevention of tax evasion;
- (d) the Supplier's monitoring of compliance by Supplier Associated Persons with the applicable policies and procedures as required by clause 11.5;
- (e) the measures that the Supplier has taken in response to any incidence of suspected or actual tax evasion or facilitation of tax evasion or breach of this clause 11 (including the Supplier's relevant internal reporting and disciplinary procedures); and
- (f) maintain and provide such access to the records or information referred to in clause 11.5.3.

11.6 The Supplier warrants and represents that it has not, and to the best of its knowledge, information and belief, no Supplier Associated Persons have:

11.6.1 been investigated in connection with, or charged with having committed or facilitated the commission of any UK Tax Evasion Offence or any Foreign Tax Evasion Offence;

11.6.2 received any court orders, warrants, oral or written notices from a government prosecuting authority concerning any actual or alleged violation by it of any UK Tax Evasion Offence or any Foreign Tax Evasion Offence; or

11.6.3 received any report (including a report from the Supplier's external auditors, any Supplier Associated Persons or any other person) or discovered any evidence suggesting that the Supplier or any Supplier Associated Persons has committed or facilitated the commission of any UK Tax Evasion Offence or any Foreign Tax Evasion Offence.

11.7 The Supplier shall immediately notify Norco as soon as it becomes aware of any allegation, investigation, evidence or report relating to a breach or possible breach of any of the requirements in this clause 11.

11.8 Any breach of this clause 11 by the Supplier shall be deemed a material breach of the Contract that is not remediable and entitle Norco to immediately terminate the Contract by notice under clause 19.1.1.

12 Indemnity and insurance

12.1 The Supplier shall indemnify, and keep indemnified, Norco from and against any losses, damages, liability, costs (including legal fees) and expenses which Norco may suffer or incur directly or indirectly from as a result of any:

12.1.1 alleged or actual infringement by the Supplier of a third party's Intellectual Property Rights or other rights in connection with the supply or performance or manufacture of the Deliverables under the Contract (**IPR Claim**);

12.1.2 claim made against Norco in respect of any losses, damages, liability, costs and expenses sustained by the employees or agents or any customer of Norco or any third party to the extent that such liability, loss, damage, injury, cost or expense was caused by, relates to or arises from the Deliverables or from a direct or indirect breach or negligent performance or failure or delay in performance of the Contract by the Supplier;

12.1.3 defects in materials, quality, workmanship or performance of the Deliverables.

12.2 If any IPR Claim is made or is reasonably likely to be made against Norco, the Supplier shall promptly and at its own expense either:

12.2.1 procure for Norco the right to continue using and possessing the relevant Intellectual Property Rights; or

12.2.2 modify or replace the infringing part of the Intellectual Property Rights and without adversely affecting the functionality of the Intellectual Property Rights as set out in the Contract so as to avoid the infringement or alleged infringement,

provided that if, having used reasonable endeavours, neither of the above can be accomplished on reasonable terms, the Supplier shall (without prejudice to the indemnity above) refund the price paid by Customer in respect of the affected Intellectual Property Rights.

12.3 The Supplier shall have in place contracts of insurance with reputable insurers incorporated in the United Kingdom or such other country by agreement in writing with Norco insuring the Services and any of Norco's materials in the Supplier's possession against the usual risks, including accident, fire and theft, for their full replacement value until the risk in them passes to Norco, and insuring against all other risks that a prudent Supplier should consider reasonable. On request, the Supplier shall supply so far as is reasonable evidence of the maintenance of the insurance and all of its terms from time to time applicable. The Supplier shall on request assign to Norco the benefit of such insurance.

13 Limitation of liability

13.1 The extent of the parties' liability under or in connection with the Contract (regardless of whether such liability arises in tort, contract or in any other way and whether or not caused by negligence or misrepresentation) shall be as set out in this clause 13.

13.2 Subject to clause 13.5, Norco's total liability for an Order shall not exceed an amount equivalent to the total Price paid to the Supplier for Deliverables in that Order.

13.3 Subject to clause 13.5, Norco shall not be liable for consequential, indirect or special losses.

13.4 Subject to clause 13.5, Norco shall not be liable for any of the following (whether direct or indirect):

13.4.1 loss of profit;

13.4.2 loss of or corruption to data;

13.4.3 loss of use;

13.4.4 loss of production;

13.4.5 loss of contract;

13.4.6 loss of opportunity;

13.4.7 loss of savings, discount or rebate (whether actual or anticipated);

13.4.8 harm to reputation or loss of goodwill.

13.5 Notwithstanding any other provision of the Contract, the liability of the parties shall not be limited in any way in respect of the following:

13.5.1 death or personal injury caused by negligence;

13.5.2 fraud or fraudulent misrepresentation;

13.5.3 any other losses which cannot be excluded or limited by Applicable Law;

13.5.4 any losses caused by wilful misconduct.

14 Intellectual property rights

14.1 All Specifications provided by Norco and all Intellectual Property Rights in the Deliverables made or performed in accordance with such Specifications shall vest in and remain at all times the property of Norco and such Specifications may only be used by the Supplier as necessary to perform the Contract. The Supplier assigns (or shall procure the assignment) to Norco absolutely, with full title guarantee, all right, title and interest in any such Intellectual Property Rights, and the Supplier shall do all such things and sign all documents necessary in Norco's opinion to so vest all such Intellectual Property Rights in Norco, and to enable Norco to defend and enforce such Intellectual Property Rights.

14.2 Norco acknowledges that all Intellectual Property Rights used for the provision of the Deliverables that originate from the Supplier shall remain the exclusive property of the Supplier (or, where applicable, the third party licensor from whom the Supplier derives the right to use them).

15 INSURANCE

16 Confidentiality and announcements

16.1 The Supplier shall keep confidential all Confidential Information of Norco shall only use the same as required to perform the Contract. The provisions of this clause shall not apply to:

16.1.1 subject to clause 16.4, any information which was in the public domain at the date of the Contract;

16.1.2 subject to clause 16.4, any information which comes into the public domain subsequently other than as a consequence of any breach of the Contract or any related agreement;

16.1.3 subject to clause 16.4, any information which is independently developed by the Supplier without using information supplied by Norco; or

16.1.4 any disclosure required by law or a regulatory authority or otherwise by the provisions of the Contract.

16.2 This clause shall remain in force in perpetuity from the date of the Contract.

16.3 Subject to clause 16.4, the Supplier shall not make any public announcement or disclose any information regarding the Contract, except to the extent required by law or regulatory authority.

16.4 To the extent any Confidential Information is Protected Data such Confidential Information may be disclosed or used only to the extent such disclosure or use is in compliance with and does not conflict with the provisions of clause 17.

17 Processing of personal data

17.1 Each party shall comply with its respective obligations under the Data Protection Laws.

18 Force majeure

18.1 A party shall not be liable if delayed in or prevented from performing its obligations due to Force Majeure, provided that it:

18.1.1 promptly notifies the other of the Force Majeure event and its expected duration; and

18.1.2 uses best endeavours to minimise the effects of that event.

18.2 If, due to Force Majeure, a party:

18.2.1 is or shall be unable to perform a material obligation; or

18.2.2 is delayed in or prevented from performing its obligations for a continuous period exceeding 30 days or total of more than 45 days in any consecutive period of 60 days;

the parties shall, within 30 days, renegotiate the Contract to achieve, as nearly as possible, the original commercial intent.

19 Termination

19.1 Norco may terminate the Contract or any other contract which it has with the Supplier at any time by giving notice in writing to the Supplier if:

19.1.1 the Supplier commits a material breach of the Contract and such breach is not remediable;

19.1.2 the Supplier commits a material breach of the Contract which is not remedied within 14 days of receiving written notice of such breach;

19.1.3 the Supplier has failed to pay any amount due under the Contract on the due date and such amount remains unpaid within 30 days after Norco has given notification that the payment is overdue; or

19.1.4 any consent, licence or authorisation held by the Supplier is revoked or modified such that the Supplier is no longer able to comply with its obligations under the Contract or receive any benefit to which it is entitled.

19.2 Norco may terminate the Contract at any time by giving notice in writing to the Supplier if the Supplier:

19.2.1 stops carrying on all or a significant part of its business, or indicates in any way that it intends to do so;

19.2.2 is unable to pay its debts either within the meaning of section 123 of the Insolvency Act 1986 or if Norco reasonably believes that to be the case;

19.2.3 becomes the subject of a company voluntary arrangement under the Insolvency Act 1986;

- 19.2.4 becomes subject to a moratorium under Part A1 of the Insolvency Act 1986;
- 19.2.5 becomes subject to a restructuring plan under Part 26A of the Companies Act 2006;
- 19.2.6 becomes subject to a scheme of arrangement under Part 26 of the Companies Act 2006;
- 19.2.7 has a receiver, manager, administrator or administrative receiver appointed over all or any part of its undertaking, assets or income;
- 19.2.8 has a resolution passed for its winding up;
- 19.2.9 has a petition presented to any court for its winding up or an application is made for an administration order, or any winding-up or administration order is made against it;
- 19.2.10 is subject to any procedure for the taking control of its goods that is not withdrawn or discharged within seven days of that procedure being commenced;
- 19.2.11 has a freezing order made against it;
- 19.2.12 is subject to any recovery or attempted recovery of items supplied to it by a supplier retaining title in those items;
- 19.2.13 is subject to any events or circumstances analogous to those in clauses 19.2.1 to 19.2.12 in any jurisdiction; or
- 19.2.14 takes any steps in anticipation of, or has no realistic prospect of avoiding, any of the events or procedures described in clauses 19.2.1 to 19.2.13 including for the avoidance of doubt, but not limited to, giving notice for the convening of any meeting of creditors, issuing an application at court or filing any notice at court, receiving any demand for repayment of lending facilities, or passing any board resolution authorising any steps to be taken to enter into an insolvency process.

19.3 Norco may terminate the Contract at any time by giving not less than four weeks' notice in writing to the Supplier if the Supplier undergoes a change of Control or if it is realistically anticipated that it shall undergo a change of Control within two months.

19.4 If the Supplier becomes aware that any event has occurred, or circumstances exist, which may entitle Norco to terminate the Contract under this clause 19, it shall immediately notify Norco in writing.

19.5 Termination or expiry of the Contract shall not affect any accrued rights and liabilities of Norco at any time up to the date of termination.

20 Notices

20.1 Any notice or other communication given by a party under these Conditions shall:

20.1.1 be in writing and in English;

20.1.2 be signed by, or on behalf of, the party giving it (except for notices sent by email); and

20.1.3 be sent to the relevant party at the address set out in the Contract

20.2 Notices may be given, and are deemed received:

20.2.1 by hand: on receipt of a signature at the time of delivery;

20.2.2 by Royal Mail Recorded Signed For post: at 9.00 am on the *second* Business Day after posting;

20.2.3 by Royal Mail International Tracked & Signed or Royal Mail International Signed post: at 9.00 am on the fourth Business Day after posting; and

20.2.4 by email provided confirmation is sent by first class post: two Business Days after sending.

20.3 Any change to the contact details of a party as set out in the Contract shall be notified to the other party in accordance with clause 20.1 and shall be effective:

20.3.1 on the date specified in the notice as being the date of such change; or

20.3.2 if no date is so specified, 10 Business Days after the notice is deemed to be received.

20.4 All references to time are to the local time at the place of deemed receipt.

20.5 This clause does not apply to notices given in legal proceedings or arbitration.

21 Cumulative remedies

The rights and remedies provided in the Contract for Norco only are cumulative and not exclusive of any rights and remedies provided by law.

22 Time

Unless stated otherwise, time is of the essence for any date or period specified in the Contract in relation to the Supplier's obligations only.

23 Further assurance

The Supplier shall at the request of Norco, and at the Supplier's own cost, do all acts and execute all documents which are necessary to give full effect to the Contract.

24 Entire agreement

24.1 The parties agree that the Contract and any documents entered into pursuant to it constitutes the entire agreement between them and supersedes all previous agreements, understandings and arrangements between them, whether in writing or oral in respect of its subject matter.

24.2 Each party acknowledges that it has not entered into the Contract or any documents entered into pursuant to it in reliance on, and shall have no remedies in respect of, any representation or warranty that is not expressly set out in the Contract or any documents entered into pursuant to it. No party shall have any claim for innocent or negligent misrepresentation on the basis of any statement in the Contract.

24.3 Nothing in these Conditions purports to limit or exclude any liability for fraud.

25 Variation

No variation of the Contract shall be valid or effective unless it is in writing, refers to the Contract and these Conditions and is duly signed or executed by, or on behalf of, each party.

26 Assignment

- 26.1 The Supplier may not assign, subcontract or encumber any right or obligation under the Contract, in whole or in part, without Norco's prior written consent which it may withhold or delay at its absolute discretion.
- 26.2 Notwithstanding clause 26.1, the Supplier may perform any of its obligations and exercise any of its rights granted under the Contract through any Affiliate provided that it gives Norco prior written notice of such subcontracting or assignment including the identity of the relevant Affiliate. The Supplier acknowledges and agrees that any act or omission of its Affiliate in relation to the Supplier's rights or obligations under the Contract shall be deemed to be an act or omission of the Supplier itself.

27 Set off

- 27.1 Norco shall be entitled to set-off under the Contract any liability which it has or any sums which it owes to the Supplier under the Contract or under any other contract which Norco has with the Supplier.
- 27.2 The Supplier shall pay all sums that it owes to Norco under the Contract without any set-off, counterclaim, deduction or withholding of any kind, save as may be required by law.

28 No partnership or agency

The parties are independent persons and are not partners, principal and agent or employer and employee and the Contract does not establish any joint venture, trust, fiduciary or other relationship between them, other than the contractual relationship expressly provided for in it. None of the parties shall have, nor shall represent that they have, any authority to make any commitments on the other party's behalf.

29 Equitable relief

The Supplier recognises that any breach or threatened breach of the Contract may cause Norco irreparable harm for which damages may not be an adequate remedy. Accordingly, in addition to any other remedies and damages available to Norco, the Supplier acknowledges and agrees that Norco is entitled to the remedies of specific performance, injunction and other equitable relief without proof of special damages.

30 Severance

- 30.1 If any provision of the Contract (or part of any provision) is or becomes illegal, invalid or unenforceable, the legality, validity and enforceability of any other provision of the Contract shall not be affected.
- 30.2 If any provision of the Contract (or part of any provision) is or becomes illegal, invalid or unenforceable but would be legal, valid and enforceable if some part of it was deleted or modified, the provision or part-provision in question shall apply with the minimum such deletions or modifications as may be necessary to make the provision legal, valid and enforceable. In the event of such deletion or modification, the parties shall negotiate in good faith in order to agree the terms of a mutually acceptable alternative provision.

31 Waiver

- 31.1 No failure, delay or omission by Norco in exercising any right, power or remedy provided by law or under the Contract shall operate as a waiver of that right, power or remedy, nor shall it preclude or restrict any future exercise of that or any other right, power or remedy.

31.2 No single or partial exercise of any right, power or remedy provided by law or under the Contract by Norco shall prevent any future exercise of it or the exercise of any other right, power or remedy by Norco.

31.3 A waiver of any term, provision, condition or breach of the Contract by Norco shall only be effective if given in writing and signed by Norco, and then only in the instance and for the purpose for which it is given.

32 Compliance with law

The Supplier shall comply with Applicable Law and shall maintain such licences, authorisations and all other approvals, permits and authorities as are required from time to time to perform its obligations under or in connection with the Contract.

33 Conflicts within contract

If there is a conflict between the terms contained in the Conditions and the terms of the Order, schedules, appendices or annexes to the Contract, the terms of the Conditions shall prevail to the extent of the conflict.

34 Costs and expenses

The Supplier shall pay its own costs and expenses incurred in connection with the negotiation, preparation, signature and performance of the Contract (and any documents referred to in it).

35 Third party rights

35.1 Except as expressly provided for in clause 35.2, a person who is not a party to the Contract shall not have any rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any of the provisions of the Contract.

35.2 Any Affiliate of Norco shall be entitled under the Contracts (Rights of Third Parties) Act 1999 to enforce any of the provisions of the Contract. The consent of any such Affiliate is not required in order to rescind or vary the Contract or any provision of it.

36 Governing law

The Contract and any dispute or claim arising out of, or in connection with, it, its subject matter or formation (including non-contractual disputes or claims) shall be governed by, and construed in accordance with, the laws of England and Wales.

37 Jurisdiction

The parties irrevocably agree that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim arising out of, or in connection with, the Contract, its subject matter or formation (including non-contractual disputes or claims).